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# Environmental Permitting: Improved Practices and Systems of State Environmental Agencies

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# What is ECOS?

ECOS is the national nonprofit, nonpartisan association of state and territorial environmental agency leaders.

ECOS strives to improve the capability of state environmental agencies and their leaders to protect and improve human health and the environment.



# Background

**2006** – *Working Smart for Environmental Protection: Improving State Agency Processes with Lean [and] Six Sigma*, U.S. EPA & ECOS

**2017** – *Streamlining Permitting: An Inventory of State Environmental Agency Online Tools and Resources*, ECOS

**2018** – *A Framework of Sample Metrics for Evaluating the Efficiency and Effectiveness of Environmental Permitting Systems*, E-Enterprise e-Permitting Team

**2018** - *Environmental Permitting: Practices and Systems of State Environmental Agencies*, ECOS  
Green Report



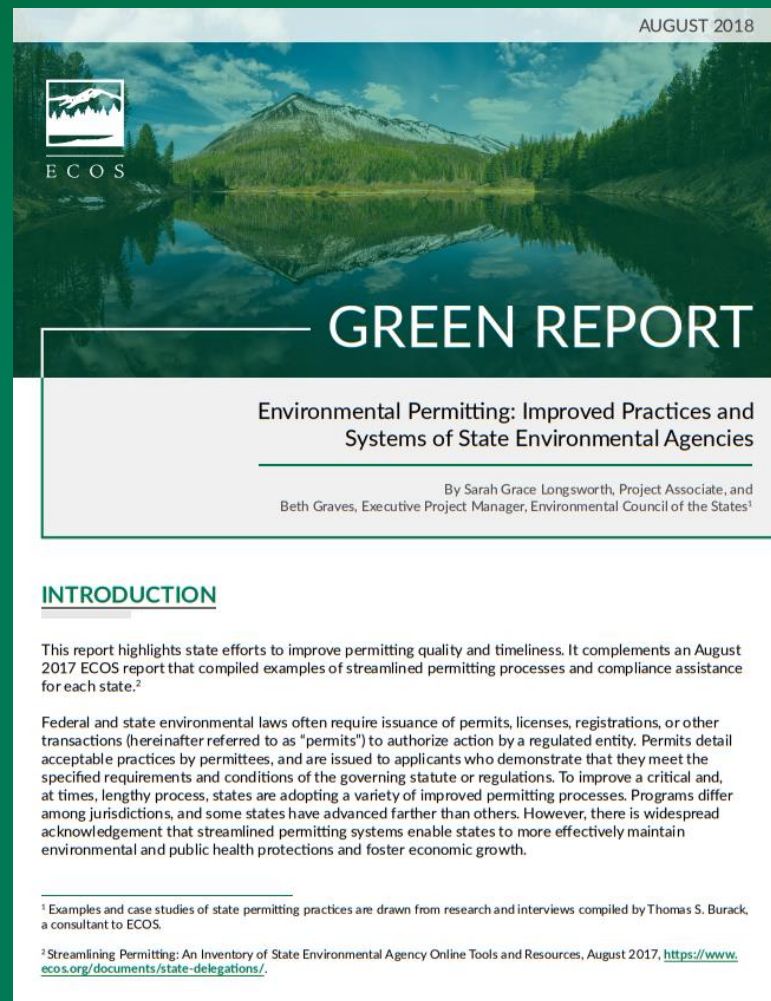
E-ENTERPRISE  
for the environment

*Modernizing the business of environmental protection*

# ECOS Green Report: Environmental Permitting: Improved Practices and Systems of State Environmental Agencies

## State efficiency practices

- Expediting permit processing
- Converting paper to electronic
- Handling of inaccurate or incomplete applications
- Guides, Fact Sheets, and “Wizards”
- Application Assistance



# Arizona Department of Environmental Quality

- Lean events focus on continuous improvements
- 97% of all air permits are completed in 180 days or less
- User friendly electronic interface



Sources:

State website: <https://azdeq.gov/permits>

[ECOS Green Report – 2018](#)

[ECOS Green Report – 2017](#)

# North Carolina Department of Environmental Quality

## Expedited Permitting Options

- Minor Modifications - Title V permittees may make changes to their facility prior to receiving a revised permit if certain conditions are met.
- Intent to Construct – upon receipt of a letter of approval – within 15 days of application - a facility with an existing air quality permit can begin certain types of construction before the final permit is issued.



Sources:

State website:

<https://deq.nc.gov/about/divisions/air-quality/air-quality-permitting>

[ECOS Green Report – 2018](#)

[ECOS Green Report – 2017](#)

# Louisiana Department of Environmental Quality

## Louisiana Department of Environmental Quality

- Interested applicants may reimburse LADEQ for cost incurred by staff that work overtime to expedite a permit.
- Although not needed to date, LADEQ may hire contractors to perform work as necessary.



Sources:

State website:

<https://deq.louisiana.gov/page/expedited-permit-program>

[ECOS Green Report – 2018](#)

[ECOS Green Report – 2017](#)

# Nebraska Department of Environmental Quality

## General Permits

- Categorical Decision-making program
- 1 – 7 day turnaround
- Used for simple, universal processes

## Online Resources

- Guidance on types of permits, issuance timelines, staff contact information, and online applications for select permits



Sources:

State website:

<http://deq.ne.gov/Publica.nsf/pages/AIR087>

[ECOS Green Report – 2018](#)

[ECOS Green Report – 2017](#)



# Utah Department of Environmental Quality

## Energy Development, Single Point Review

To fast-track the process  
UT uses:

- enhanced interagency communication,
- permit tracking, and
- robust public input.



Sources:

State

website:<https://deq.utah.gov/permits/utah-energy-policy-proposal-energy-development>

[ECOS Green Report – 2018](#)

[ECOS Green Report – 2017](#)

# Other State Systems

## Expediting the Process

- New Hampshire DES – Emergency and expedited permitting processes
- Massachusetts DEP – Fast Track Permitting Program

## Converting Paper to Electronic

- Hawaii EHA - e-Permitting Portal
- Minnesota PCA - e-Services Website
- Colorado DPHE – Colorado Environmental Online Services
- MA DEP – Environmental Information and Public Access System
- WY - IMPACT

## Handling Incomplete or Inaccurate Permit Applications

- Texas CEQ – Enhanced Administrative Review

## Permitting Guides

- Maryland DE – “Four Easy Steps” guide and “Twenty Questions” guide
- South Carolina DHEC – Permit Central wizard

**Source:** *Environmental Permitting: Improved Practices and Systems of State Environmental Agencies*, ECOS Green Report, 2018.



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# Thank you!

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