

Doing More With the Same (Or Less)? Air Agency Organization & Efficiency Roundtable (AAPCA 9/22/17)



IMPACT Inventory, Monitoring, Permitting, And Compliance Tracking Data System

Version 8.5 | Build ID: 19.0.0

Welcome aqdimpack

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Facility Information

Facility ID: F026263	Facility Name: AQD Test Facility	District: District 1
Facility Type: Compressor Station	Company Name: Wyoming Air Quality Division	County: Laramie
Physical Address: Section 22, 12N, 68W	City: Laramie County	
Lat/Long: 41.00000/-105.00000	PLSS: S22-T12N-R68W	

▼ In Progress Tasks

Select Task Type	Task Description	Dependent on Task	Created Date	User Name
Delete selected task(s) Printable view Export to excel				



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- ◆ Developed through a collaboration with the State of Ohio, Environmental Protection Agency.
- ◆ Designed to allow the Air Quality Division (AQD) of the Wyoming Department of Environmental Quality to:
 - Better manage the flow of information and data across all of its programs,
 - Provide better service to Industry,
 - Improve data quality, and
 - Offer increased transparency within the Division and between the Division and Industry.
- ◆ IMPACT represented a new way of conducting business electronically for the State.



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Benefits/Efficiency Gains

- ◆ Minimize administrative permit processing & data entry times
- ◆ Validate data submissions (reduce requests for additional info)
- ◆ Minimize repetitive data entry (reports, EI, permit apps)
- ◆ Submit data electronically (reducing/eliminating paper)
- ◆ Increase transparency of information (AQD and industry)
- ◆ Internet connection (E-Signature allows authorized user)
- ◆ Shift Division resources (data entry to data analysis)
- ◆ Increased collaboration and communication with Ohio



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High Level Achievements

- ◆ Since 9/2/2014 - Industry submitted over 22,400 reports, applications, and facility changes
- ◆ 400+ Industry users, representing 200+ companies
 - 88.4% of Title V Facilities with Portal Access
- ◆ State FY17 electronic minor source permit apps increased by 26% resulting in permit final issuance 13 days sooner than in FY16
- ◆ Replaced and retired multiple legacy systems
- ◆ Easily extract data to serve Division, Industry, and public needs



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Lessons Learned

- ◆ Resistance to change/culture differences
 - Staff buy-in is where projects succeed/fail - technology not the issue
 - Fierce ownership of existing systems – challenge of letting go
- ◆ Good customer service needed to assist Industry in learning a new system, but Industry is open to learning.
- ◆ IT issues are challenging to resolve at times.
- ◆ Developed a committee of highly capable and technical staff, from each program within AQD, to collaborate and resolve system-related issues.



Questions?

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New Tasks

Select from the lists below to create a new task

Facility Management

-
-
-

Emissions Reporting

-

Permitting

-
-

Compliance Reporting

-
-



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